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Existing Customer Registration

- Online registration for Existing Customers
  - From the TxTag Homepage, click the “Click here” link in the center of the banner.
Existing Customer Registration

- Customer is redirected to the “Update Your Log-In Credentials” screen
- Customer verifies account using their Account Number/PIN or e-mail address

![Update Your Log-In Credentials](image)
Existing Customer Registration

- Verification using Account Number and PIN
  - Customer is redirected to the “TxTag Profile Registration” form to update E-mail, Password and Security Question

![Update Your Log-In Credentials](image-url)
Existing Customer Registration

- Verification using E-mail
  - Customer receives an e-mail containing a verification link to update profile information
  - Link will redirect to the “TxTag Profile Registration” form (previous slide)
Existing Customer Registration

- After completing the TxTag Profile Registration form, the customer is then redirected to the “Vehicle & Tags” page.
Get a TxTag—New Customer Registration

- Click **Get A TxTag** in the Header section or **Sign Up Now** in the "Get A TxTag" box of the main options section.
Get a TxTag—New Customer Registration

- Fill in the required information fields, such as **Plate Number** and select the appropriate options from the drop-down menus (**Country**, **State**, **Vehicle Type**, and **Tag Type**)
- Once filled in, click the **Save** button to save the Vehicle information
Get a TxTag—New Customer Registration

- If necessary, you can click on the **Add Another Vehicle** button to continue to add additional vehicles to your account (up to a maximum of 5 vehicles)
- Click on **Continue To Contact Information** to continue the registration process
Get a TxTag—New Customer Registration

- On the next page, enter in any related **Contact & Shipping Information**
- Click on **Continue To Step 2** to continue the registration process
Based on the address entered, three possible outcomes will appear: **Address Found**, **Address Not Found**, or **Multiple Addresses Found**.
Get a TxTag—New Customer Registration

- Next enter in the following security information: **Password, Security Question & Answer**, and **Security PIN**
- Click on **Continue To Payment** to continue the registration process
Get a TxTag—New Customer Registration

- On the Payment page, you may choose to add additional payments to your prepaid balance.
- Select Payment Method from the drop-down menu and enter in the respective details in the fields below.
- Click Continue To Verification to continue the registration process.
Get a TxTag—New Customer Registration

- On the Verification screen, ensure all the correct information has been entered for all sections.
- You can also click on the Edit links to open the respective fields and make any changes as needed.
- Click the checkbox to ensure you have confirmed the Terms & Conditions (this is a REQUIRED step).
- Click Complete to complete the registration process.
Get a TxTag—New Customer Registration

- The Order Confirmation screen will confirm your new registration, along with displaying an **Order Confirmation Number** for your reference.

![Order Confirmation Screen](image-url)
### Login & Homepage

#### Sign In

Even if you're already a TxA Tag customer you'll need to update your account log-in. Click here to start.

**Enter Username**

**Enter Password**

**Option to retrieve Password**

**Locate your Account**

**Option to retrieve Username**

Sign In option can be found on the top right of the Home Page
Login & Homepage

- **Sign Out**
  - To Sign Out, Click on down arrow next to Manage Account
  - Select **Sign Out** option from dropdown
Login & Homepage

- Homepage

Welcome to the new TxETag website.

Even if you're already a TxETag customer you'll need to update your account log-in.

Click here to start.

- Get a TxETag
  Sign up now and start saving on tolls

- Make a Payment
  Pay a bill, add money to your account, or check your balance.

- How It Works
  TxETag basics, maps and rates, and how to sign up

Main Option Section
Login & Homepage

- Homepage (Continued)

**Announcements & Alerts**

**ANNOUNCEMENTS:**
With the new TxTag.org, you’ll find more options for managing your account online, even from your cell phone. We’ve also made it faster and easier to get a TxTag. Click here to learn more about the big changes we’re rolling out.

**Learn More Section**

**New Website Features**
Easier ways to set up and manage your account are now here.

**Where to Use Your TxTag**
Use your TxTag to pay tolls in Texas, Oklahoma, and Kansas.
Login & Homepage

New Website Features
Easier ways to set up and manage your account are now here.

Where to Use Your TxDOT
Use your TxDOT to pay tolls in Texas, Oklahoma, and Kansas.

2,647,900 Active TxDOTs as of October 31, 2020

Learn More
- How It Works
- Where to Get a TxDOT
- How to Install
- Fees & Charges
- Toll Road Maps & Rates
- License & Use Agreement
- Safety Tips

About Us
- Milestones
- TV & Radio
- News
- Announcements

Programs
- Commercial Accounts
- Fleet Accounts
- Veteran Discount
- Government
- Habitual Violators

FAQs
- About TxDOT
- Statements and Fees
- Rental Cars
- New TxDOT Features
- Austin-Area Toll Bills
- Central U.S. Interoperability

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Account Management

- Manage Account

![Manage Account Section](Image)
Account Management

- Manage Account
  - Vehicle And Tags
    - Click on Vehicle And Tags from drop down to access Vehicle And Tags page
Account Management

- Manage Account
  - Vehicle And Tags

To Remove a Vehicle

Report tag lost or stolen

Add a new Vehicle

Add Another Vehicle
Account Management

- Manage Account
  - Profile
    - Click on Profile from drop down to access Profile page
Account Management

- Manage Account
  - Profile

![Image of TxDOT website with highlighted options]

- Edit Demographic Information
- Edit Communication Preferences
- Edit Security Options
- Add Authorized User
Account Management

- Manage Account
  - Payment
    - Click on Payment from drop down to access Payment page
Account Management

- Manage Account
  - Payment

![Diagram of Payment Methods](image)

- Add a New Payment Method
- Remove a Payment Method
- Make a One-Time Payment
Account Management

- Manage Account
  - **Transactions**
    - Click on **Transactions** from drop down to access Transactions page
Account Management

- Manage Account
  - Transactions

Filter Transactions based on Date, Tag and Plate
View Image or Receipt
Account Management

- Manage Account
  - Inquiries
    - Click on **Inquiries** from drop down to access Inquiries page
Account Management

- Manage Account
  - Inquiries

View Inquiry Detail

Submit a New Inquiry
Account Management

- Manage Account
  - **Correspondence**
    - Click on **Correspondence** from drop down to view, print and/or download correspondence
Account Management

- Manage Account
  - Correspondence