

# TxTag.org FAQ – How to log in to pay a statement

1. Click **Pay My Statement** on the left hand side.
2. Enter the Account Number or Statement Number.
3. Enter a license plate number found on the statement in the License Plate field -OR- the ZIP Code associated with the account.
4. (If using license plate) Select the state from the dropdown in the License State field.
5. Click the **Search** button.

Home | Contact Us

## Pay My Statement

**Statements**

Did you receive a statement in the mail? You can pay your statement balance here using a credit or debit card.

If you lost your statement, you may [submit a Service Request](#) or call 1-888-468-9824 to request copy.

**Find Your Statement**

Enter your Statement Number OR Account Number.

Statement Number:  - OR - Account Number:

Enter your ZIP Code OR License Plate number, state and country.

ZIP Code:  - OR - License Plate:

License State:  License Country:

If you have a TxTag account, log in to [My TxTag Account](#) to manage your statements.

**Search**

If you have a TxTag, TollTag, EZ TAG or K-TAG you may have received a statement if your toll tag was not detected and your license plate did not match an existing account. You could have received a statement if your toll account did not have sufficient funds to cover your toll charges when you used the toll road. Contact your toll agency's customer service center to update your account information or add money to your toll account: [TxTag \(TxDOT\)](#), [EZ TAG \(HCTRA\)](#), and [TollTag \(NTTA\)](#).

©2018 Texas Department of Transportation  
All Rights Reserved

Disclaimer | Privacy Policy | Accessibility | System Requirements | Site Map  
1-888-468-9824